INFORMAL RESOLUTION SYSTEM

EORC

EOR & EOA

Units Eyes & Ears

- Good Climate = Good Cohesion = Ease of Mission Accomplishment
- Keep at the Lowest Level Possible
- Assist Individuals with the Complaint Process

IRS Process

- **What exactly happened?**
- **What was the impact?**
- **Apply the Reasonable Person Standard…**

Informal

Informal V.S. Formal

- Training Information Resources (TIR)
  - Request training or resource materials for presentations in the work place
- Direct Approach
  - In Person or In writing
- Informal Third Party
  - Request assistance from another person (ANYONE)

#1 Request Mast

Preferred Method.

- **Article 1150**
- **Article 138**
- **I. G.**

#2 Congrint

Formal

Informal V.S. Formal

- Training Information Resources (TIR)
  - Request training or resource materials for presentations in the work place
- Direct Approach
  - In Person or In writing
- Informal Third Party
  - Request assistance from another person (ANYONE)

Request Mast

Preferred Method.

Article 1150

Article 138

I. G.

Congrint

Leaders

- Do not ignore conflict
- Take appropriate action
- Follow-up and provide feedback

Questions